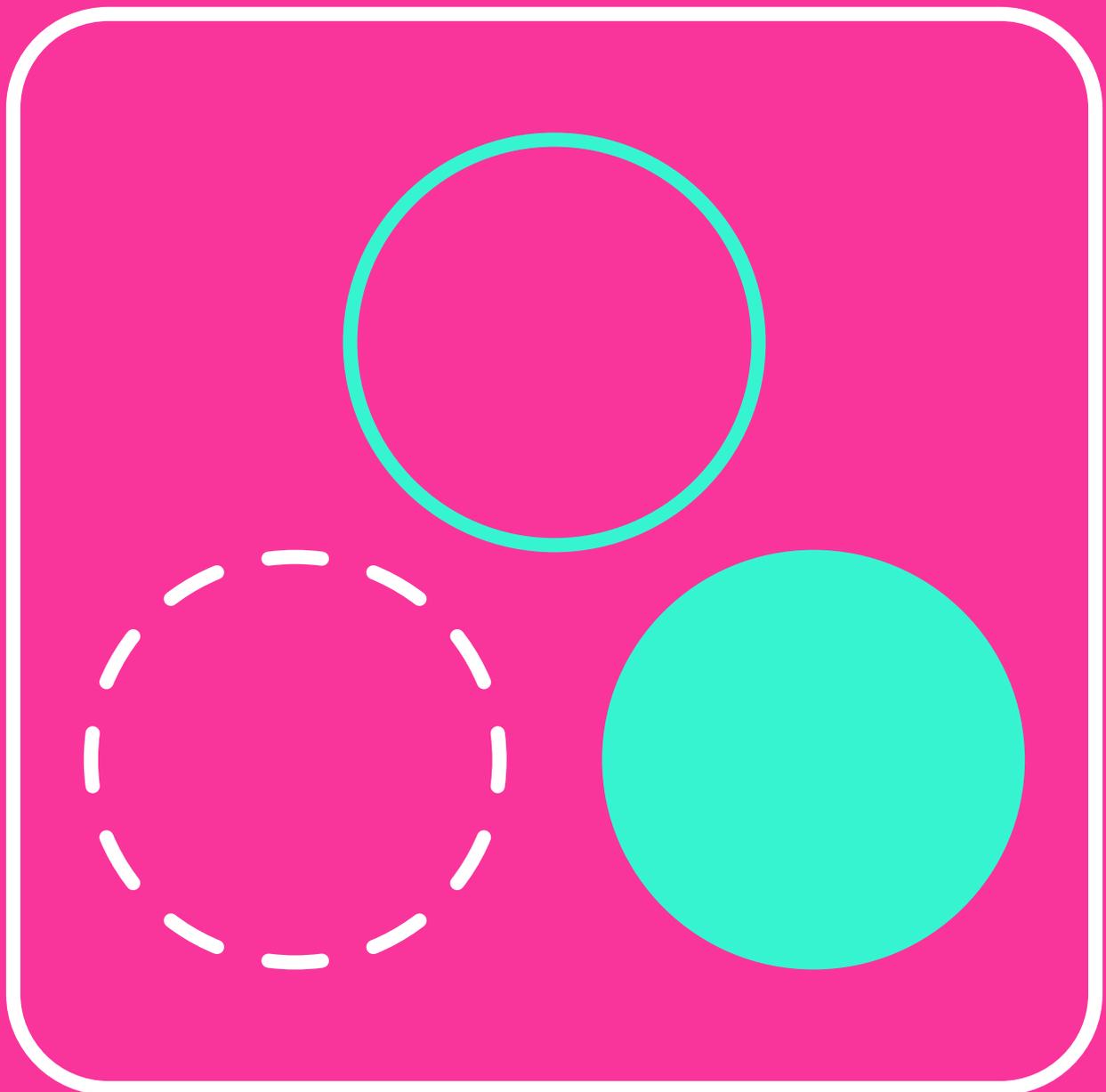# Circle.

Backup, Restore and
Protect Office 365

SaaS Protection for O365 Backup

SaaS Protection ensures that you can access, control, and most importantly protect the data you entrust to the Cloud. SaaS Protection for Office 365 is the leading cloud-to-cloud backup product offering an all-in-one backup, restore and export solution that covers Exchange Online, OneDrive for Business, Teams and SharePoint Online.

As organisations move increasingly more data into cloud-based applications, many IT teams think traditional best practices like data backup aren't necessary. After all, a SaaS application is always available, accessible from anywhere, and highly redundant, so why is backup needed?

The truth is that even data in cloud-based applications is vulnerable.

End-user deletion, whether accidental or malicious

Malware damage or ransomware attacks

Operational errors such as accidental data overwrites

Lost data due to cancelled user licenses

Misconfigured application workflows

With more and more organisations depending on Office 365 to run their daily operations, these risks can't be ignored. That means that best practices like data backup are just as important in the cloud as traditional storage solutions.

Why Is O365 Backup Insufficient?

While Office 365 does include primitive restore capabilities for lost data, two major issues arise when using their tools - lost data and lost time. An independent data backup separated from the app itself is necessary to avoid the most common data loss pitfalls.

Data loss due to inactive licenses:

As you would expect, an active Office 365 license is required to access O365 data. Unfortunately, inactive or deprovisioned user data is permanently deleted, and there is no rollback option.

Data loss due to permanent deletion:

When e-mails & One Drive data is deleted it is moved to the Recycle Bin where it is only held for 30 days. After 30 days it is automatically and permanently deleted with no rollback option.

Data loss when restoring files:

When restoring older files from a SharePoint backup, the restore is targeted at the same URL. This means a restore overwrites whatever data currently exists in the site collection, and there is no rollback option.

Time lost in restoring files:

Contacting Microsoft Support for assistance with any data loss issue can be time consuming, and still doesn't guarantee the restoration of your files.

Why SaaS Protection?

Trusted, Available Backup

Get peace of mind, knowing that your Office 365 data is backed up by the most complete solution on the market today.

○ **Point in Time Backups:**

Backups include daily snapshots of each user's data, allowing you to browse through a user's account at a specific point in time. Avoid data loss from ransomware by restoring entire accounts to a designated point in time before an attack occurred.

○ **3X/day backup:**

Rest easy with SaaS Protection's automatic daily backups for Office 365's Exchange Online, OneDrive for Business, Teams and SharePoint Online.

Trust SaaS Protection

○ **On-demand backup:**

Perform additional backups as needed at any time. Running an on-demand backup will not affect your three regularly scheduled backups.

○ **Backup notifications:**

Get notifications about all backup information at a glance using the simple dashboard.

○ **Infinite retention:**

Store an unlimited amount of data in a private cloud, purpose-built for backup.

What SaaS Protection Recovers:

OneDrive for Business:

All files (including OneNote) and folders with structure intact

Calendar:

Events (including recurrence, attendees, notes), attachments and any calendars owned by your users

Teams:

3 back-ups per day of content (Team sites, files, documents), public channel conversations and calendar meetings

Mail:

All emails, attachments, notes and folder structure

Contacts:

All contact information

SharePoint:

Primary, custom, group, and team site collections Custom generic site lists

- Folder structure
- Document libraries and sets
- Site assets, templates, and pages

Fast & Effortless Restore

Easily avoid business downtime with a quick search and restore process.

Quick and painless restore and export:

SaaS protection's revamped architecture means data export and restore times have improved dramatically, making it the fastest backup and recovery solution

Non-destructive restore:

Restore data without overwriting existing files or site collections targeted at the same URL

Item level restore:

Retrieve data in the original format with file and label structure maintained in the backup

Retain user data:

Save money and effort by automatically holding inactive users' data after their O365 license is deleted

No overwrites:

Prevent data overwrites and differentiate restored data from current Exchange, OneDrive, and SharePoint production data for added protection

Advanced search capabilities:

Easily find data with the advanced search option and restore individual items or entire folders

Effective Monitoring and Management

Have complete administrative control and proactively monitor your backup activities. Be confident in the status of all backup and recovery operations with detailed, actionable reports.

Backup monitoring enables on-demand retrieval of events such as backup, export, or restore. Here you can see all of your successful and failed backup runs at the seat-level with error messaging around the root cause.

Microsoft Teams Support

Microsoft Teams has been a vital solution for many organisations with the move to remote working. Considering how vital Team's is for many, it is important that you have the tools in place to protect your end-to-end Teams data in the event it is compromised. Whether that is through accidental or malicious deletion, viruses or ransomware, the right protection is essential to minimise the risk of disruption to your organisation. Benefit from 3 back-ups per day:

○ **Content (team sites, files, documents)**

○ **Public channel conversations**
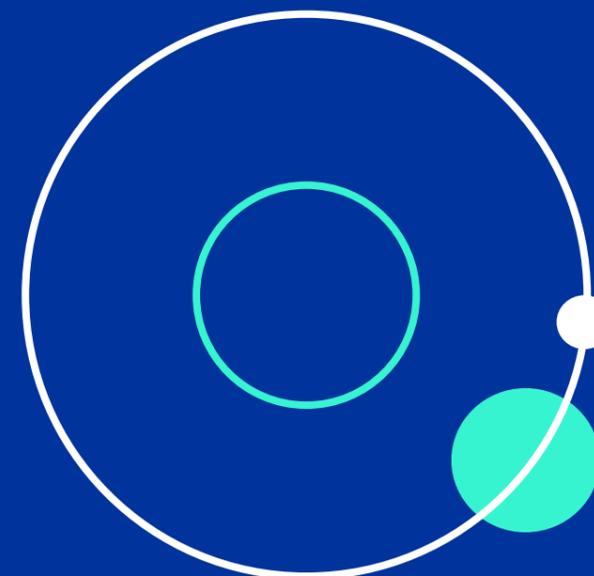
○ **Calendar meetings**
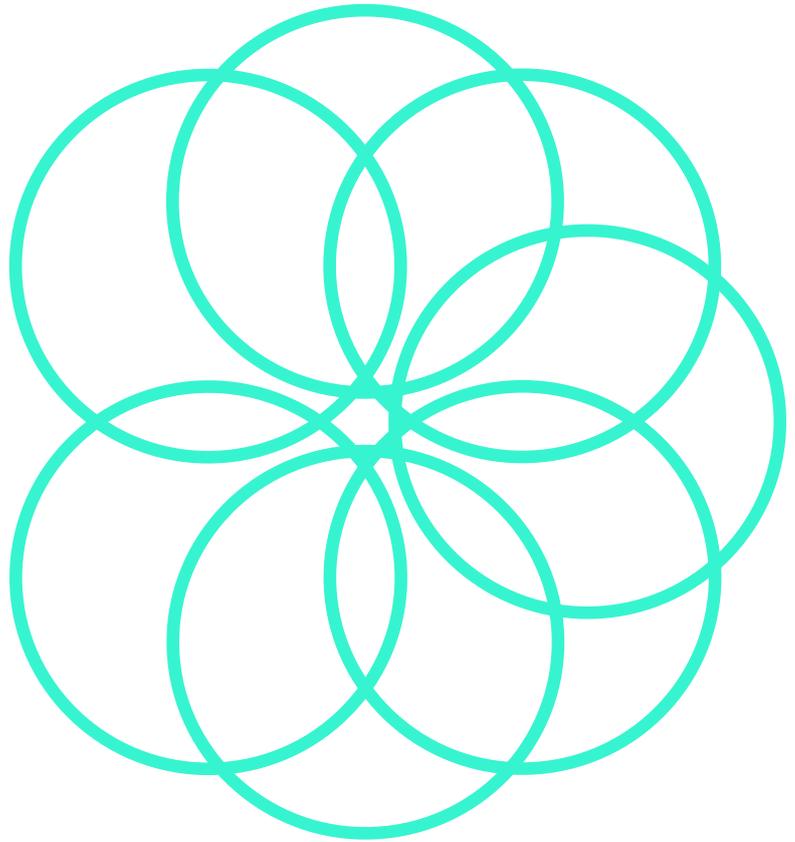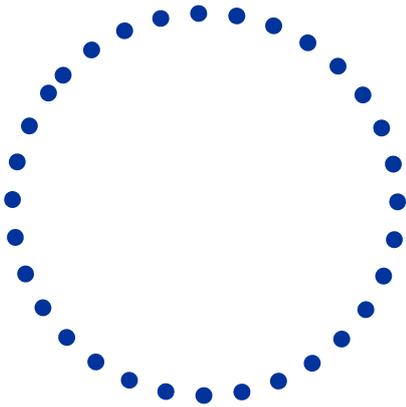
Security & Reporting

Balance security and transparency with powerful controls and robust user lifecycle management. Protect valuable business data from accidental or malicious acts.

○ **Security and compliance:**

SaaS Protection backs up data in compliance with Service Organisation Control (SOC 1/ SSAE 16 and SOC 2 Type II) reporting standards and supports your HIPAA and GDPR compliance needs

○ **Ransomware protection:**

Roll-back data to a point-intime before ransomware attacks

○ **Custom data retention:**

Keep data indefinitely or adjust retention settings to meet compliance standards

6

Why Circle?

When you work with us, you don't get an IT supplier but a partner with your best interest in mind. We look at your organisation as a whole, working with you to find the best solution to match what you need now and to support your future goals. Long and short of it - is this right for you? If not, then we will find the right solution for you.

We pride ourselves on building long-lasting partnerships with organisations.
Our Technical Architects and Account Management will form a key part of building a long-term IT strategy and roadmap for you.
We ensure that you always have the right solution for your organisation, now and in the future.

Questions? Book your free meeting here